	Quality Procedure
	Title: Group Quality Policy
	Ref: QP-01-02

Sundolitt Ltd. Quality Policy

The management team of Sundolitt Ltd is committed to operating within a structured quality system that complies with the requirements of recognised Quality Management Systems (e.g. ISO 9001:2015) and acknowledges, wherever possible, the specific demands of our customers.

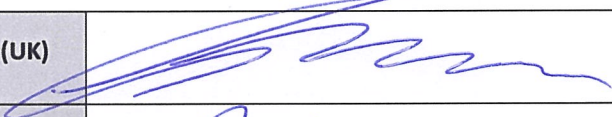
Providing quality products and services is considered fundamental to customer satisfaction and every effort is taken to ensure this is achieved on an ongoing basis.

This goal is achieved through meeting a series of objectives and targets that measure our organisations effectiveness against key parameters. The results of this activity are reviewed at regular intervals and where necessary corrective action is taken.

Sundolitt Ltd is committed to a process of continuous improvement covering both physical product manufacture and customer services, all of which require and receive the dedicated involvement of all Company employees.

Sundolitt Ltd quality objectives are:

1. **To meet the expectations of our customers in terms of product safety and quality of our products and services by ensuring 100% compliance with the most current recognised Quality Management Systems, British Retail Consortium (BRC) Global Standard for Packaging materials and other applicable regulatory bodies.**
2. **To ensure that all non-conformances (external and internal) are dealt with promptly with appropriate procedures to prevent re-occurrence.**
3. **To continually improve the performance of our manufacturing processes by achieving targets specified in the Annual Budget and Site KPIs.**
4. **To ensure that a robust and effective hygiene management system is in place, which meets the requirements of BRC/IOP Global Standard for Packaging Materials in sites, where it is applicable.**

Colin Morrow – General Manager (UK)	
Date:	28/2/22

Site Factory Manager (name)	
Site Factory Manager (signed)	
Date:	

Issue	Authorised By	Date	Page No.
7	Efosa Elaho	17/09/2021	Page 1 of 1